## Govt. of India Ministry of Finance O/o Principal Chief Controller of Accounts Central Board of Indirect Taxes & Customs 1st Floor, DGACR Building, I.P. Estate, New Delhi-110002

No.Coord./Expdt./Circular-Instruction/Vol.I/2021-22 / 119

Dated: 22/11/2021

## CIRCULAR

Subject:- Instructions to PAO for calling back request of PPO and its cancellation-Reg.

Please find enclosed CPAO/IT&Tech/PFMS/84(P.F.)/2021-22/137 dated 02.11.2021 received from Ministry of Finance, Department of Expenditure, Central Pension Accounting Office, New Delhi on above cited subject for information and necessary action.

This issues with the approval of Competent Authority.

(Lakshman Dubruwal) Sr. Accounts Officer

Encl: As Above

To:

- 1. All Zonal Heads, O/o Pr. CCA, CBIC
- 2. All PAOs of O/o Pr. CCA, CBIC
- 3. Sr. A.O, (Admin), CBIC

Copy for information:-

- 1. PS to Pr CCA (CBIC)
- 2. PS to CCA(DK) CBIC
- 3. PS to CCA (CM) CBIC
- 4. PA to DCA (IA) CBIC
- 5. IT Section (for uploading on website)

भारत सरकार वित्त मन्त्रालय, व्यय विभाग केन्द्रीय पेंशन लेख कार्यालय त्रिक्ट-॥ भीकाजी कामा प्लेस नई दिल्ली-110066 फोन 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
NEW DELHI-110066
PHONES: 26174596, 26174456, 26174438

CPAO/IT&Tech/PFMS/84(P.F.)/2021-22/137

02.11.2021

## OFFICE MEMORANDUM

Subject: Instructions to PAO for calling back request of PPO and its cancellation-Reg.

It is observed that in cases where both the Pension Payment Order (PPOs) has to be called back and PPO Number needs to be cancelled, the Pay & Accounts officers are sending separate requests. This results in avoidable delay in processing of pension cases.

2. All Pr. CCAs/CCAs/CAs (with independent charge) are requested to direct the PAOs to send a single request for calling back the PPOs and for cancellation of the PPO Number. This will help in faster processing and finalization of pension cases.

This issues with the approval of the Chief Controller (Pensions).

(Satish Kumar Garg) (Sr. AO-IT & Technical)

9L (P)

To

 All Pr. CCAs/CCAs/CAs/AGs (as per list) with request to issue direction to their PAOs accordingly.

## Copy to

- 1. PS to CC(P)
- 2. Sr. TD (NIC), CPAO
- 3. PA to ACA